



FOR OFFICIAL USE

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National
Qualifications
2025

Mark

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X827/75/03

**ESOL
Writing**

WEDNESDAY, 21 MAY

11:45 AM – 12:55 PM



* X 8 2 7 7 5 0 3 *

Fill in these boxes and read what is printed below.

Full name of centre

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Town

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Forename(s)

--

Surname

--

Number of seat

--

Date of birth

Day

--	--

Month

--	--

Year

--	--

Scottish candidate number

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Total marks — 30

Attempt BOTH parts.

In Part 2 attempt EITHER Task 1 OR Task 2.

You must NOT use a dictionary.

Write your answers clearly in the spaces provided in this booklet. Additional space for answers is provided at the end of this booklet. If you use this space, you must clearly identify the question number you are attempting.

Use **blue** or **black** ink.

Before leaving the examination room you must give this booklet to the Invigilator; if you do not, you may lose all the marks for this paper.



* X 8 2 7 7 5 0 3 0 1 *

Total marks — 30
Attempt BOTH Parts.

*Attempt Part 1 and Part 2 and ensure you have time to complete both parts.
As a guide, you may wish to spend about 30 minutes on Part 1 and about 40 minutes on Part 2.*

Part 1 — Everyday Life

15

Read the task below and write your answer on the lined answer sheet below and on page 03.

You recently had a meal with friends to celebrate a special occasion. Unfortunately, you were extremely disappointed with the experience.

Write a **formal email** to the restaurant manager, describing what happened and explaining the reasons you were unhappy.

You should include some or all of the following points:

- quality of food
- standard of service
- restaurant atmosphere
- comfort and decoration
- value for money

You may also add your own ideas.

You should write approximately 140–160 words.



DO NOT
WRITE IN
THIS
MARGIN

[illegible]

Part 2 — Work or Study

Read the two tasks below. Task 1 is work-related and Task 2 is study-related.

Attempt **ONE** task only.

Write the task number you have selected in the box at the top of page 05. Write your answer on the lined answer sheets on pages 05, 06 and 07.

Task 1 — Work

Your company is going to redesign and modernise your office space. Your manager has asked you to write a **report** suggesting which areas could be improved **and** what to prioritise.

You should include some or all of the following points:

- layout — organisation of furniture
- facilities — kitchen, leisure area
- equipment — computers, printers
- accessibility for people with disabilities
- interior design — colours, pictures, plants

You may also add your own ideas.

You should write approximately 200–220 words.

15

OR

Task 2 — Study

Some schools have banned the use of mobile phones in the classroom, while others believe they are a positive learning tool.

Write a **formal essay**, explaining your view on mobile phones in school.

You should include some or all of the following points:

- distraction from classwork
- pupil safety
- internet access for research/translation
- developing digital skills
- medical reasons/emergencies

You may also add your own ideas.

You should write approximately 200–220 words.

15



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Task Number

[illegible]

[illegible]

[illegible]

[END OF QUESTION PAPER]



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ADDITIONAL SPACE FOR ANSWERS

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ADDITIONAL SPACE FOR ANSWERS

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